



ePrism<sup>®</sup> Email Security from  **EdgeWave**<sup>™</sup>

## Personal Dashboard URLs

Report Spam to:

[spam@inteltrace.com](mailto:spam@inteltrace.com)

For ePrism Help:

[emailsecurity@inteltrace.com](mailto:emailsecurity@inteltrace.com)

For assistance round-the-clock:

[support@inteltrace.com](mailto:support@inteltrace.com)

**(800) 618-5877** (toll free)

**(415) 493-2200**

To open a Technical Support

Incident/Ticket go to:

[www.inteltrace.com](http://www.inteltrace.com)

## Download PDF documentation from the Intellectrace web site:

### ePrism® Personal Dashboard End-User's Guide

[http://www.intellectrace.com/downloads/ePrism/Intellectrace\\_ePrism\\_PDUG\\_c2019.pdf](http://www.intellectrace.com/downloads/ePrism/Intellectrace_ePrism_PDUG_c2019.pdf)

### ePrism® Personal Dashboard FAQ

[http://www.intellectrace.com/downloads/ePrism/Intellectrace\\_ePrism\\_PDFAQ\\_c2019.pdf](http://www.intellectrace.com/downloads/ePrism/Intellectrace_ePrism_PDFAQ_c2019.pdf)

## Intellectrace ePrism® Personal Dashboard URLs

Login with Your Account:

<https://my.redcondor.com/console/login.jsp>

Setup your Account Password for the First Time

<https://my.redcondor.com/console/signup.jsp>

Reset Your Account Password:

<https://my.redcondor.com/console/forgot.jsp>